

# QCSS - Call Center & Teleservices Announced as a Top Chicago Inbound Call Center Services Company by UpCity!

QCSS - Call Center & Teleservices is thrilled to officially announce that we have been recognized as one of the [top inbound call center services companies in Chicago](#) and nationally by UpCity!

“From appointment setting to comprehensive multi channel inbound and outbound communications, our team is ready to handle all of your company’s BPO needs. Let our team improve your customer experience answer times so you can get back to what you do best: running your business. At QCSS, we extend the power of human interaction beyond our calling services by also offering integrated unique handwritten direct mail services. Our clients range from B2B to B2C to associations, nonprofits and more that trust QCSS to elevate their results. UpCity recognizes QCSS as not only one of the best call center services companies in our area, but also [in the United States.](#)”

Catherine Karabetsos, CEO of QCSS -Call Center & Teleservices shared:

“For the last 30 years we have been dedicated to providing the gold standard in customer service excellence. We are honored to be recognized by UpCity and to continue to support our clients in nurturing their relationships one call at a time.”



UpCity is a resource that helps connect businesses to service providers they can trust. With more than 70,000 listed providers—from marketing agencies to accounting firms to HR consultants to IT specialists, and many more—2 million businesses (and counting) have visited UpCity to research and identify the best partner for their needs.

UpCity’s proprietary algorithm utilizes a variety of digital signals to measure the credibility, trustworthiness, and recommend ability of B2B service providers across the U.S. and Canada. These digital data points like reviews (both on UpCity and other third-party review sites), presence in relevant search results, domain authority, website speed and experience help

UpCity connect businesses with outstanding service providers like QCSS - Call Center & Teleservices.

Dan Olson, CEO of UpCity, had this to say about the QCSS - Call Center & Teleservices team:

“We’re proud to call the QCSS team UpCity partners. They provide an indispensable service to local businesses looking to scale quickly.”

- Dan Olson, CEO, UpCity

This recognition has been driven in large part by [our perfect 5-star UpCity review rating](#). Here are a few of our favorite pieces of feedback we’ve received from our amazing customers:

- “I've been working with QCSS for over 5 years and they have provided incredible value, and results. Friendly people and they're able to understand our market.” - [Bradford](#)
- “We worked with the QCSS team for nearly two years with a full telemarketing campaign. The project manager and the callers took the time to have numerous meetings before making a single call: learn our business and our customers' personas. Follow-up reporting for leads and activities was automated so we could track progress and tweak messages, calling times, and contacts. Would highly recommend if you are looking for an outbound appointment-setting calling campaign : **.PR**
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Thank you to UpCity for honoring us with this recognition. It’s truly an honor to be named among such talented and respected companies on the top call center services companies list.